

**From:** Dexter C. Palmer  
**To:** Microsoft ATR  
**Date:** 1/23/02 12:23pm  
**Subject:** Microsoft Settlement

To Whom It May Concern--

I am a United States citizen, and have been a frequent computer user since 1985. Over time, because of Microsoft's increasing monopoly of the marketplace, I have found it increasingly difficult to conduct my daily necessary business without resorting to Microsoft products (which are often poorly coded and insecure when compared with competing software). This is mostly because of Microsoft's well-documented monopolistic business practices, as well as incompatibilites (intentionally created by Microsoft) between its software and that of most other software and operating systems, as well as earlier versions of Windows. By now, it is literally impossible for me to communicate with anyone else in my workplace, or most others, without using Microsoft products (since Microsoft now has an effective monopoly with the "office suite" class of applications: in the case of Microsoft these include Word, Excel, Outlook, Entourage, and Powerpoint).

I feel that the proposed Justice Department settlement does not adequately redress the wrongs committed by Microsoft, for it does not sufficiently prohibit future abuses, nor does it offer remedy to the end user for previously committed infractions. I respectfully ask that it be reconsidered.

Sincerely,

Dexter Palmer  
24 Quarry St.  
Princeton, NJ 08542